



# REPUTE FAQ

## HOW TO LOCATE A NETWORK LICENCE FOR REPUTE 2.5

This FAQ explains how you can fix the following error when running Repute across a network:

*There is no Geocentrix network licence key at address xx.xx.xx.xx. (status = 7: Sentinel protection key not available)*

or

*There is no Geocentrix network licence key at address xx.xx.xx.xx. (status = 50: Unable to locate any feature matching scope)*

1. Obtain the IP address or hostname of the server to which your Geocentrix network licence key is attached. (You may need to ask your IT department to provide you with this information.)
2. Open Repute 2.5, select the Licence tab, and click on the Licence Registration button.
3. Enter the IP Address or hostname of the sever in the appropriate box and click OK.

Network Licence  IP Address: 192.168.1.78 or  
Hostname:

If that does not resolve the issue:

1. Open Repute 2.5, select the Licence tab, and click on the Admin Control Centre button.
2. On the Options menu, click Configuration.
3. On the Configuration page, click on the tab 'Access to Remote License Managers'.
4. Enter the IP address or hostname of your server in the box 'Remote License Search Parameters' and click on the Submit button.

gemalto Sentinel Admin Control Center  
Configuration for Sentinel License Manager on MITCHELL  
Basic Settings Users Access to Remote License Managers Access from Remote Clients Detachable Licenses Network  
Options  
Sentinel Keys  
Products  
Features  
Sessions  
Update/Attach  
Access Log  
Configuration  
Diagnostics  
Help  
About  
Allow Access to Remote Licenses  You may experience a delay of a few minutes before your changes take effect.  
Broadcast Search for Remote Licenses   
Aggressive Search for Remote Licenses   
Remote License Search Parameters 192.168.1.78  
Submit Cancel Set Defaults

5. Back on Repute's Licence tab, click on the Connect to Licence Server button.

If you need further help, please contact Geocentrix Technical Support (email address below).