



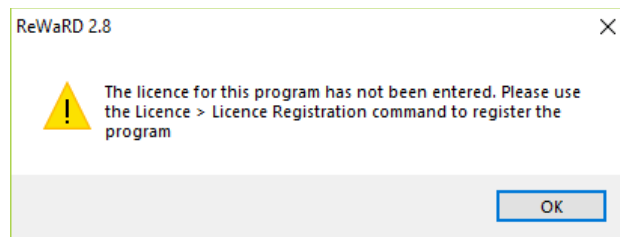
REWARD FAQ

HOW TO INSTALL AND REGISTER REWARD 2.8

1. If you have a Site licence for ReWaRD, attach the supplied (purple) licence key to your computer. If you have a Wide Area Network licence, attach the (red) licence key to your server.
2. Download and run the latest ReWaRD 2.8 Setup program, found here:

www.geocentrix.co.uk/reward/update

3. When you first run ReWaRD, it will display the message:



4. Click OK to proceed.
5. If Geocentrix has sent you a licence (.LIC) file, click on the Import... button, navigate to that file, select it, and click Open. Your licence will appear in the Licence Registration box.

A screenshot of the "Licence Registration" dialog box in ReWaRD. The dialog has a blue header with the ReWaRD logo. It contains several fields for entering licence details:

- Product:** Professional Edition (dropdown menu)
- Company Name:** Geocentrix Ltd (text box)
- PIN:** (text box) with a checkbox for "Use MAC Address"
- Licence Number:** RWD-0280-Pro (text box) with a green checkmark
- Network Licence:** (checkbox) with fields for IP Address and Hostname
- Rental Licence:** (checkbox)
- ReAssurance:**
 - Country:** GBR (text box)
 - Valid Until Date:** 31/12/2019 (calendar icon)
 - Passcode:** (text box) with a green checkmark

At the bottom, there is an "Import..." button, an "OK" button with a green checkmark, a "Cancel" button with a red X, and a "Help" button with a question mark.

6. If, instead, you have your licence details in text format, enter those details exactly as provided.
7. If you have a Wide Area Network licence, tick the Network Licence box and enter the IP Address (e.g. 192.168.1.65) or Hostname of your server. Ask your IT Department for this info.
8. Click OK to save your licence. The program's title bar should now read "ReWaRD 2.8 xxx Edition - logged in" (where xxx is Standard or Professional).
9. For further help, please contact Technical Support at:

support@geocentrix.co.uk